## **Complaint form**

## Initials of applicant (petitioner lists):

Name and surname					
Residence					
Contact: e- mail or mobile phone					
You are:					
∘ user service ∘ guardian ∘ close person ∘ person authorized by user					
A brief description of the event to which you want to complain:					
Signature of complainant:					
Date and place of writing:					

## Evidence received a complaint (complaint lists the recipient):

Complaint received:					
opersonally	o by e-mail		○ by post	o anonymously	
Complaint is resol	ved:				
o without delay	vithout delay • within the stipulated period of 30 days (record survey)				
The complainant v	in written way				
o does not insist on a written notification					
Solving complaints	s are present:				
Name and surname:	:	job function:			
Corrective measur	es: o	proposed	o no	t proposed	
Written in day:			Wrote:		
		Stamp and signature:			